

# Majesco Digital Electronic Bill360 for P&C

*A Next Generation Billing Experience: Meet Expanded Customer Expectations Digitally*

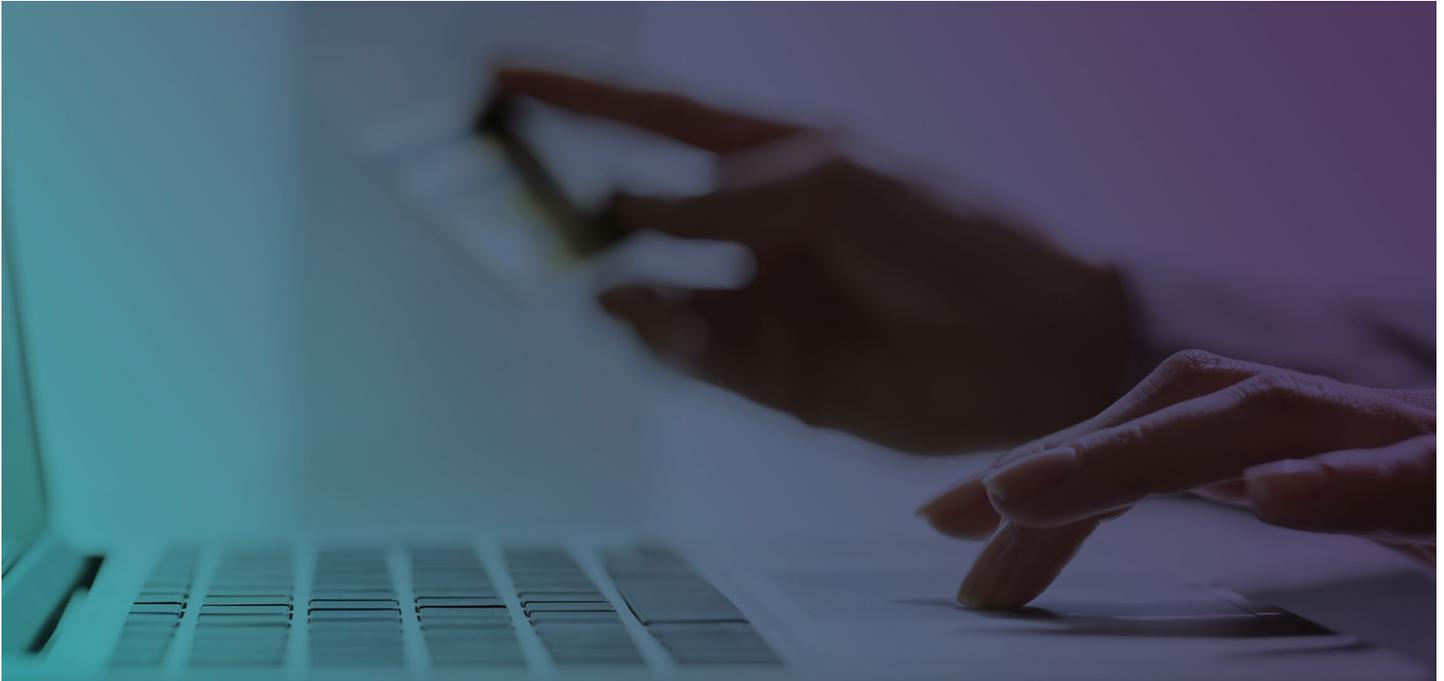


MAJESCO DIGITAL  
**ELECTRONIC BILL** **360** FOR P&C

## Purpose-Built with Extraordinary Customer Experiences in Mind

Customers are increasingly demanding digital billing and payments. This shifts billing from a financial transaction to a customer engagement opportunity, offering a strategic opportunity to create enhanced customer engagement, retention, and loyalty.

Achieving this demands moving beyond delivery of accurate and timely bills, to creating new digital billing and payment capabilities well beyond the traditional transactional portal. It requires next-gen digital experiences with access to new payment channels and technology partners to deliver a truly next-gen e-commerce experience.



## From Ordinary to Extraordinary Experiences: Majesco Digital Electronic Bill360 for P&C

That next gen billing experience is here with Majesco Digital Electronic Bill360 for P&C! It puts billing front and center in insurers' customer engagement and digital strategies – supporting the growing demand for new payment methods, billing plans, and access to real-time billing information.

Insurers can be confident that it supports the growth and innovation necessary to not only stay relevant but also position them as market leaders who continue to respond to meet customers' shifting demands - while also delighting them.

# Digital Business Value Delivered. Today and Tomorrow.

Built on the Majesco Digital1st® Insurance, a no code / low code Digital Experience Platform, Majesco Digital Electronic Bill360 for P&C creates a holistic billing and payments self-service experience that simplifies interactions including:

## OPTIMIZED & RESPONSIVE USER EXPERIENCE

Provide customers autonomy as they manage their billing experience – from self-registration, guest payments, management of multiple policies, one-time and recurring payment to much more.

## BILL & PAYMENT HISTORY

Access payment history and the status of upcoming payments and due dates.

## BILL & PAYMENT UPDATES

Make changes to payment plan, set up/enable digital payment processing, and make payments through a variety of digital payment modes. When payments are sent, a digital confirmation that the payment has been successfully received is sent.



## SECURE & SCALABLE TRANSACTIONS

Secure frictionless payments that adapt as customer expectations shift.

## 24X7 AVAILABILITY

Available for users anytime / anywhere.

## CORE INTEGRATION

Pre-integrated with Majesco Core Suite for P&C and can easily be integrated with any other core solutions.

*“Billing can seem like a routine back-end process, but it is one that touches every customer and done wrong, can have a tremendously negative impact on the customer relationship. It is a powerful signal of the kind of customer service that will be delivered by an insurer across all touchpoints. Utilizing a seamless and flexible solution allows insurers to deliver on an important “moment of truth” while freeing up resources to continue to transform the customer experience in other areas.”*

- Karlyn Carnahan, Head of Insurance, North America at Celent





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